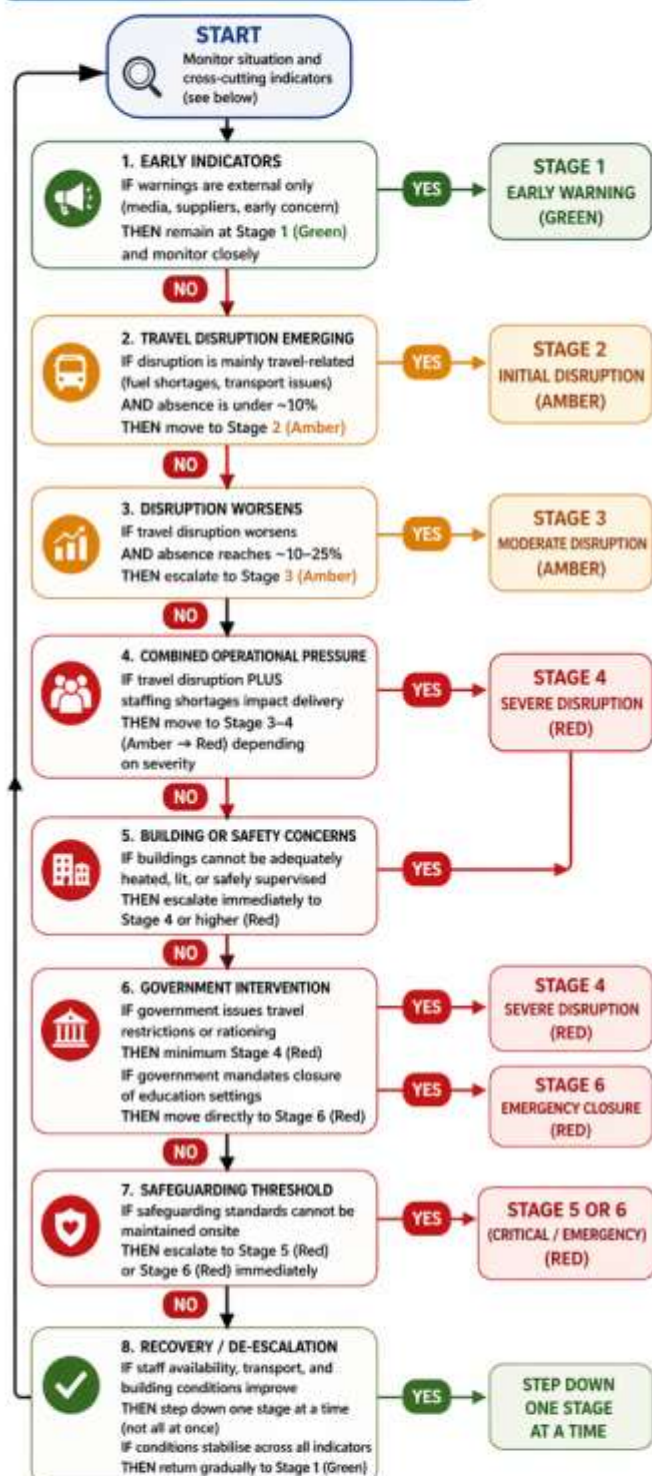


EXAMPLE ONLY

ENERGY DISRUPTION RESPONSE – ESCALATION FLOWCHART

IF / THEN ESCALATION DECISION FLOW



CROSS-CUTTING INDICATORS – MONITOR AT ALL STAGES

- Staff availability (%)
 - Student attendance (%)
 - Fuel availability locally
 - Public transport status
 - Building operability (heat/light/power)
 - Government guidance
 - Safeguarding risk level
- Use these indicators to judge when to escalate or de-escalate

ENERGY DISRUPTION ESCALATION MATRIX (RAG + TRIGGERS + ACTIONS)

RAG STATUS	STAGE & SITUATION	TRIGGER POINTS	KEY ACTIONS
GREEN	Stage 1 Early Warning (Preparedness Phase) Risk emerging, no major disruption	- Government/media warnings - Price spikes/reduced deliveries - Early travel concerns (staff/students) - Supplier warnings on energy/fuel	- Activate incident monitoring group - Low-level awareness communication - Check contracts and contingencies - Prepare for hybrid delivery
AMBER	Stage 2 Initial Disruption (Managed Impact) Mild disruption affecting operations	5–10% absence due to travel/fuel issues - Local fuel shortages - Increased lateness/reduced attendance - Public transport under pressure	- Begin blended learning - Prioritise critical learners/programmes - Encourage remote working - Clear communications
AMBER	Stage 3 Moderate Disruption (Controlled Reduction) Sustained disruption requiring changes	10–25% absence - Transport disruption - Fuel rationing introduced - Energy cost/supply issues	- Reduce estate footprint - Consolidate delivery - Restrict energy use - Increase remote learning - Support vulnerable learners
RED	Stage 4 Severe Disruption (Restricted Operations) Major strain; normal delivery not sustainable	25–40% absence - Fuel shortages widespread - Govt advice to limit travel - Buildings not fully operational - Staffing gaps	- Remote-first delivery (except essential) - Campus open for essential only - Shortened hours - Emergency support measures
RED	Stage 5 Critical Disruption (Partial Closure) Severe constraints; safety risks increasing	40–60% absence - Govt mandates (rationing, travel restrictions) - Unsafe buildings - Safeguarding risk	- Partial closure - Remote delivery for most learners - Safeguarding & wellbeing services only - Daily crisis comms - Work with external agencies
RED	Stage 6 Emergency Closure (Critical Incident) Cannot safely operate onsite	60%+ absence - Govt closure instruction - Power/heating failure - Unsafe environment/supervision not possible - Community-wide emergency	- Full site closure - Fully remote delivery (where possible) - Safeguarding, communication, welfare focus - Immediate recovery planning



CRITICAL OVERRIDE RULE

IF there is any immediate risk to safety, safeguarding, or building viability
THEN escalate without waiting for other triggers.

● GREEN – Monitor and prepare (no operational impact yet) ● AMBER – Active management required (service adjustments) ● RED – Significant disruption (restricted or closed operations)